

How to install Bitdefender's TrafficLight browser extension on Mac

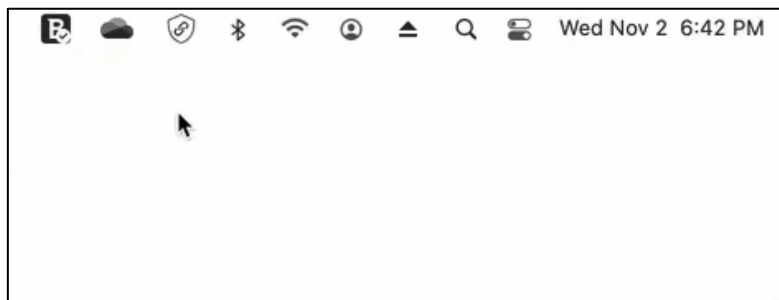
Bitdefender's TrafficLight browser extension scans the pages you visit for malware & phishing attempts, blocks dangerous websites, and flags dangerous links in your search results. Bitdefender TrafficLight supports the following web browsers:

- Safari
- Google Chrome
- Mozilla Firefox

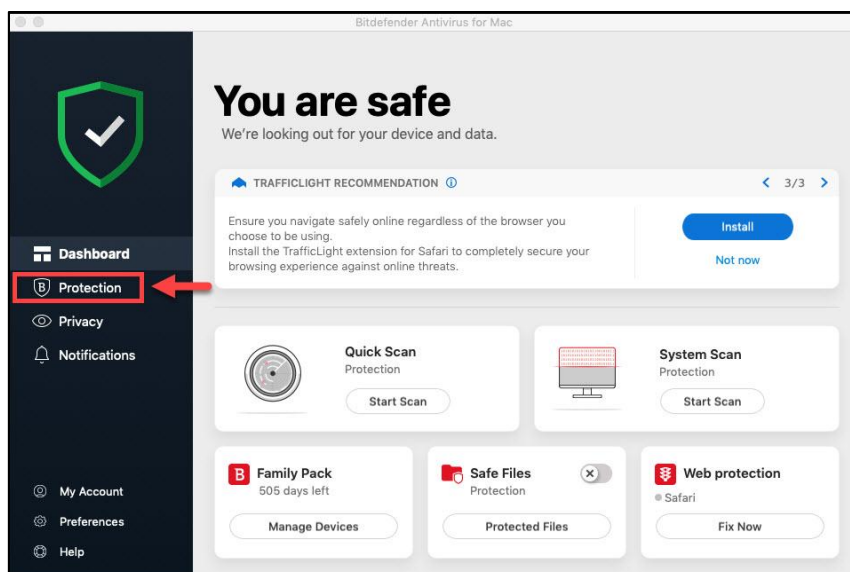
Once [Bitdefender Antivirus for Mac is installed](#), follow the steps below to protect your internet browser by installing and enabling the Traffic Light browser extension.

Install Bitdefender TrafficLight

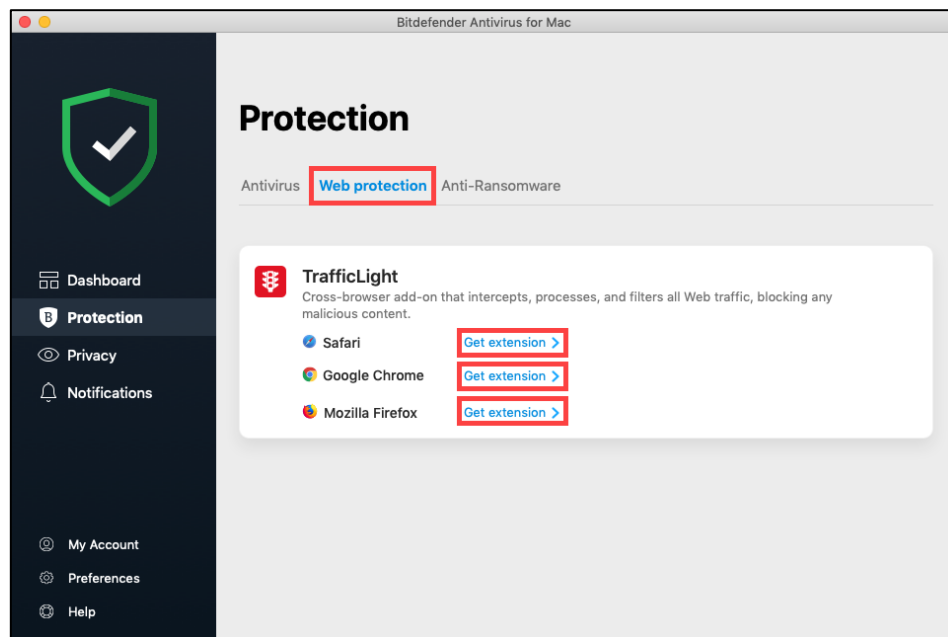
1. Start by bringing up Bitdefender Antivirus for Mac. To open the Bitdefender Antivirus for Mac app:
 - Click the **B** icon in the menu bar at the top right of your screen.
 - Select the **Open Antivirus interface** option.



2. Next, click **Protection** on the left-hand side of the Bitdefender interface.



3. Open the **Web Protection** tab and click on **Get Extension** next to your web browser(s) – Safari, Chrome, Firefox. Only the names of supported browsers currently installed on your Mac will appear here.



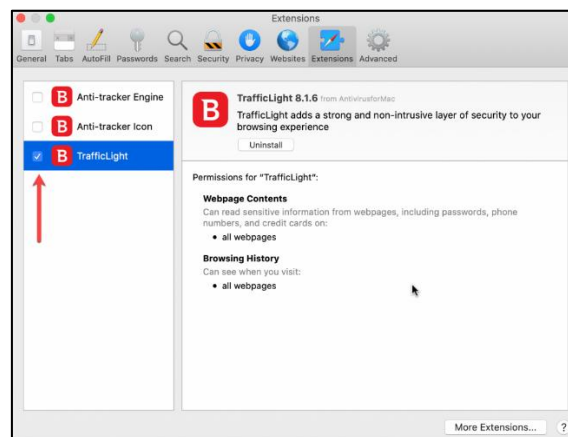
4. As the installation process varies from this point on for each browser, we have provided below a complete procedure to continue installing Traffic Light.

Safari

Depending on your macOS version, proceed as follows – [Find out which macOS your Mac is using](#):

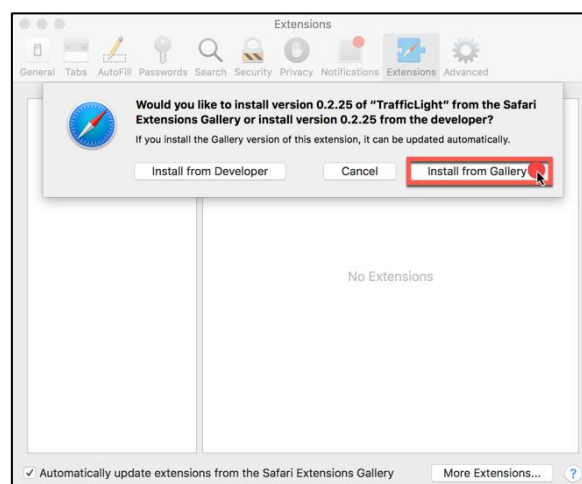
On macOS High Sierra 10.13 & newer versions

- After clicking on **Get extension**, the Safari Extensions window will pop up on your screen.
- Simply check the box next to **TrafficLight** to install and enable this extension.



On macOS Sierra 10.12 & earlier versions

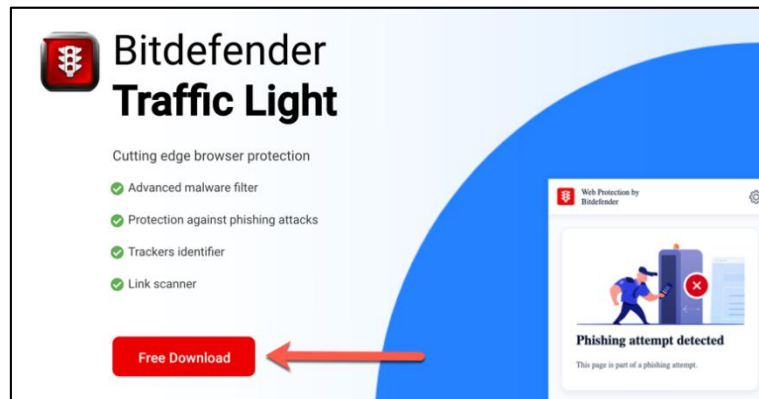
- Visit <https://download.bitdefender.com/mac/tll/safari/TrafficLight.safariextz> in Safari.
- A file named **TrafficLight.safariextz** will be saved to your **Downloads** folder.
- Double-click the **TrafficLight.safariextz** file you've just downloaded and choose **Install from Gallery** to install Bitdefender TrafficLight.



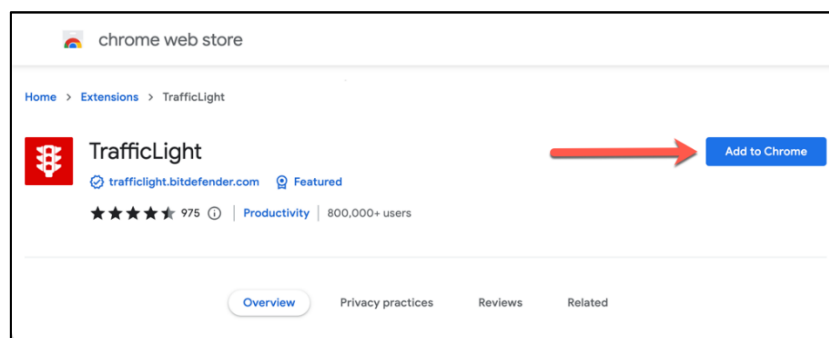
As soon as the TrafficLight extension is added to Safari, its icon (a white tick in a circle) will appear to the left of your address bar.

Chrome

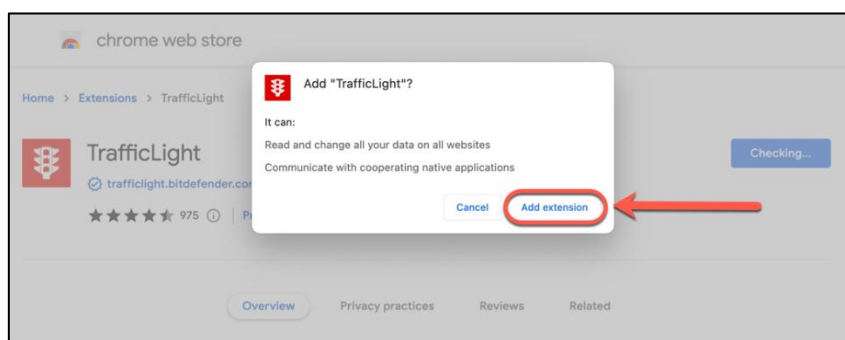
5. After clicking on **Get extension** the [Bitdefender Traffic Light page](#) will open in Google Chrome. Click the **Free Download** button.



6. You will be redirected to Chrome Web Store. Click **Add to Chrome** to install TrafficLight.



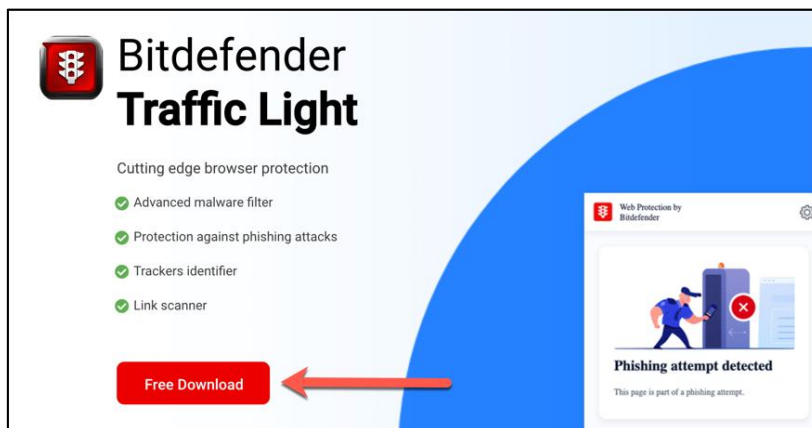
7. Then click the **Add extension** button in the overlay window to finish the installation.



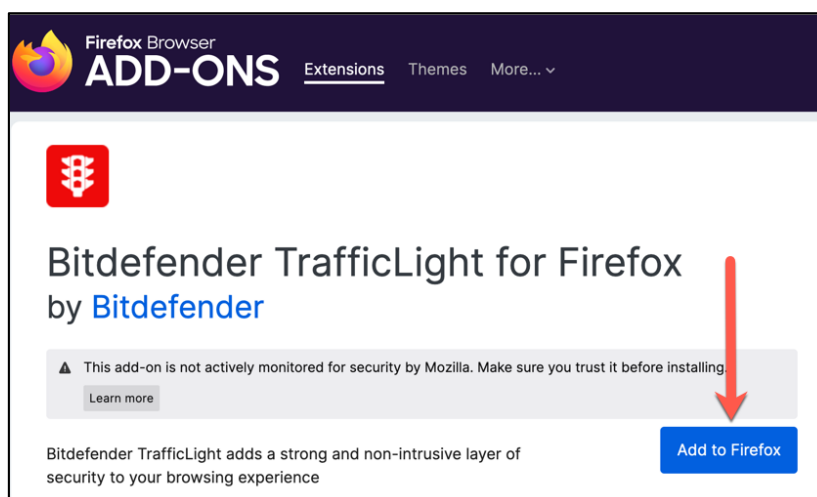
As soon as the TrafficLight extension is added to Chrome, its icon (a white tick in a green circle) will appear to the right of your address bar.

Firefox

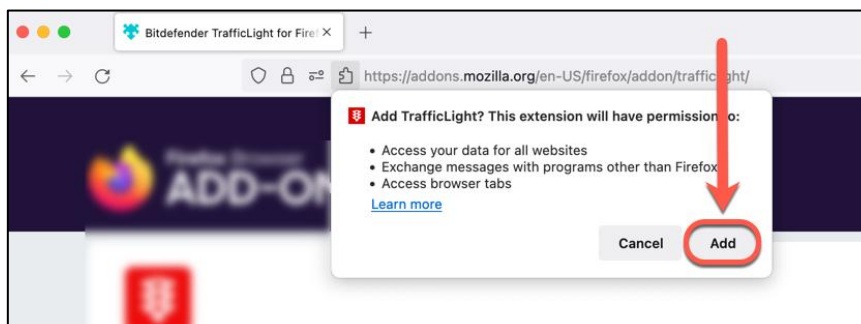
5. After clicking on **Get extension** the [Bitdefender Traffic Light](#) page will open in Mozilla Firefox. Click the **Free Download** button.



6. You will be redirected to the Firefox Add-ons gallery. Click **Add to Firefox** to install TrafficLight.



7. Then click the **Add** button in the pop-up to complete the installation.



As soon as the TrafficLight extension is added to Firefox, its icon (a white tick in a green circle) will appear to the right of your address bar.

Troubleshoot Installation issues

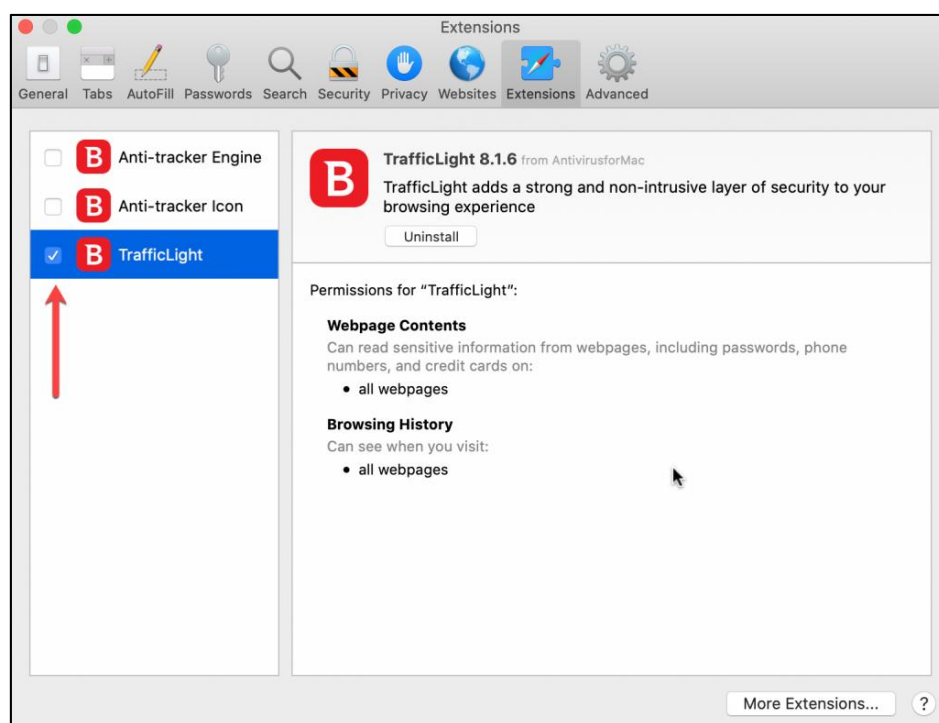
Here's how to troubleshoot problems you might have when installing Bitdefender TrafficLight to your web browser:

- The Free Download button doesn't work or doesn't redirect to the extensions gallery page.
- An error such as 404 or Too many redirects appears.
- On Safari you are redirected to the Extensions gallery, but there is no Install button.

Safari

If you experience any of the issues described above or a similar situation on macOS High Sierra 10.13 and later:

1. Go to the Apple  menu and select **Restart** to [reboot your Mac](#).
2. After your Mac restarts click again on **Get Extension** in Bitdefender Antivirus for Mac then activate **TrafficLight** from the Safari Extensions pop-up.



As soon as the TrafficLight extension is added to Safari, its icon (a white tick in a circle) will appear to the left of your address bar.

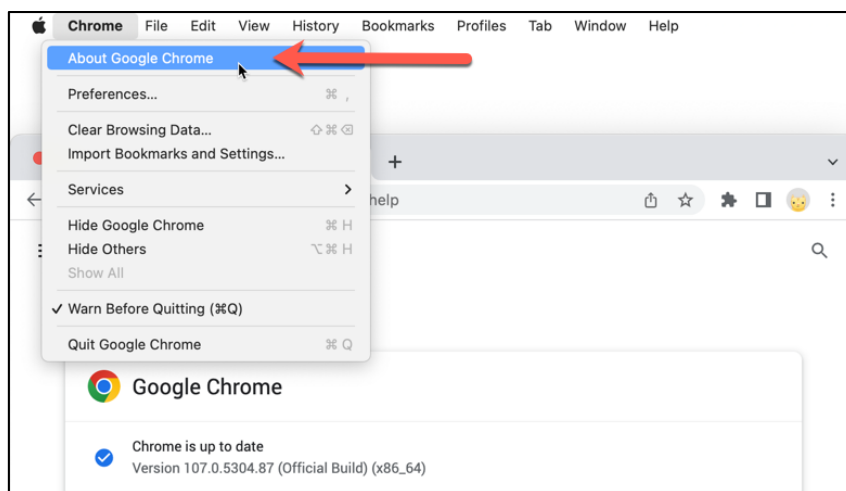
Chrome

If you experience any of the issues described above or a similar situation on Google Chrome, install Bitdefender TrafficLight directly from the web store:

1. Open **Google Chrome** on your Mac.



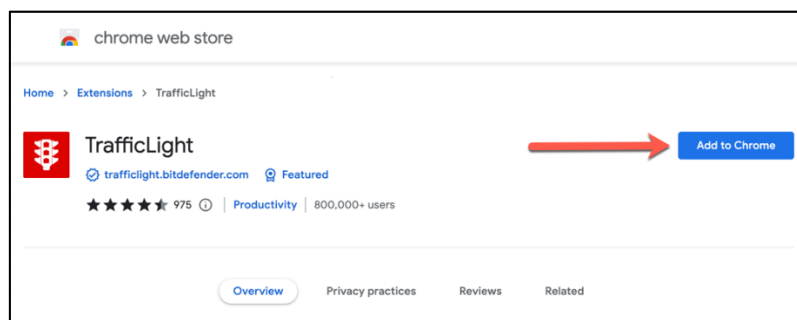
2. Click on **Chrome** in the top menu bar, then select **About Google Chrome** to check if there are any available updates. If you don't have the latest version, it will automatically update. Otherwise, it will say that the browser is up-to-date.



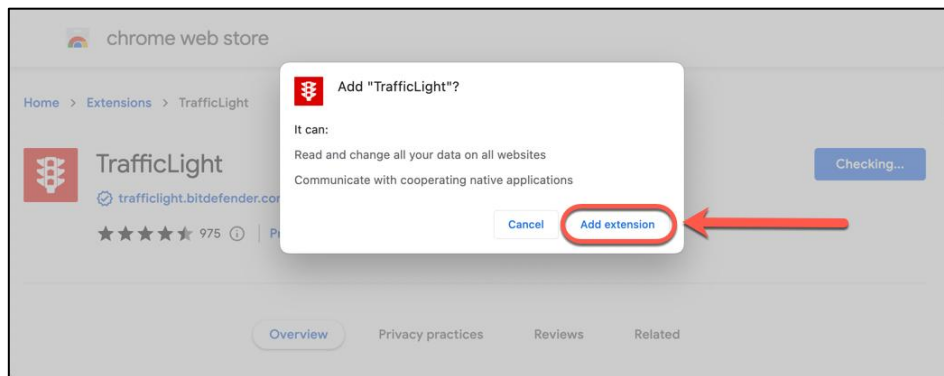
3. Next, copy the link below into the Chrome address bar and press **⌘ Enter (Return)** on your keyboard:
<https://chrome.google.com/webstore/detail/trafficlight/cfnpidifppmenkapgihekkeednfoenal>



4. After accessing the link click on **Add to Chrome** to install TrafficLight.



5. Then click the **Add extension** button in the overlay window to finish the installation.



As soon as the TrafficLight extension is added to Chrome, its icon (a white tick in a green circle) will appear to the right of your address bar.

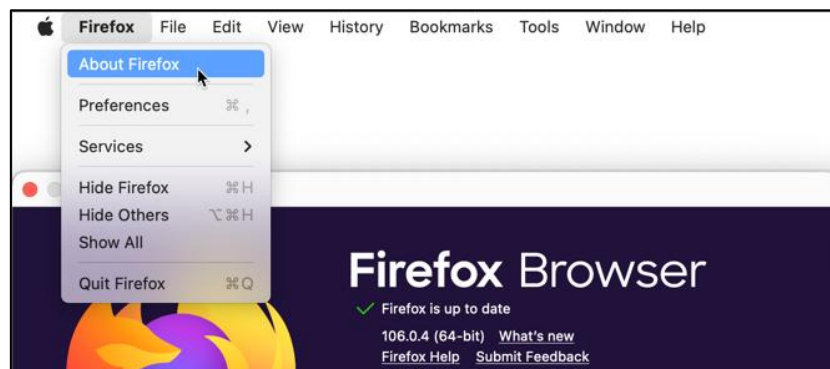
Firefox

If you encounter any of the issues described above or a similar situation, install Bitdefender TrafficLight directly from the browser add-ons gallery.

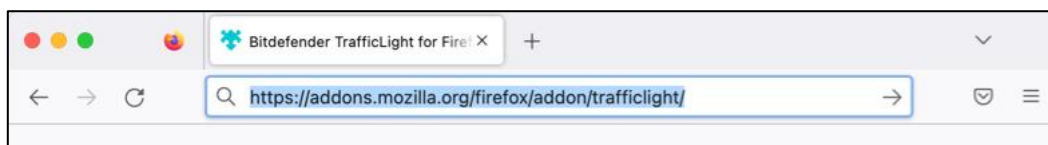
1. Open **Mozilla Firefox** on your Mac.



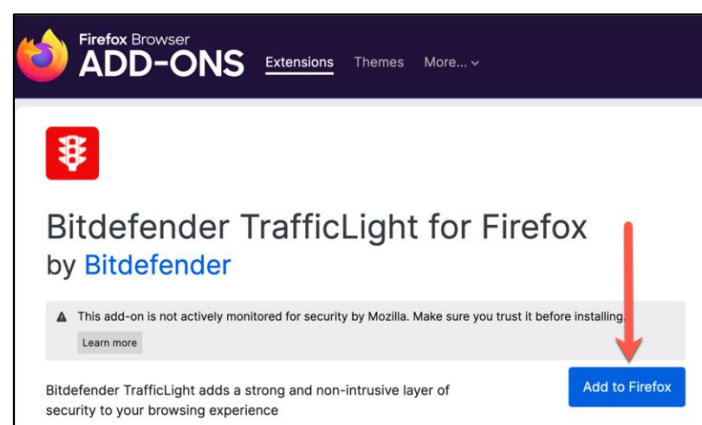
2. Click on **Firefox** in the top menu bar, then select **About Firefox**. The updates will be automatically installed if the browser is not up-to-date.



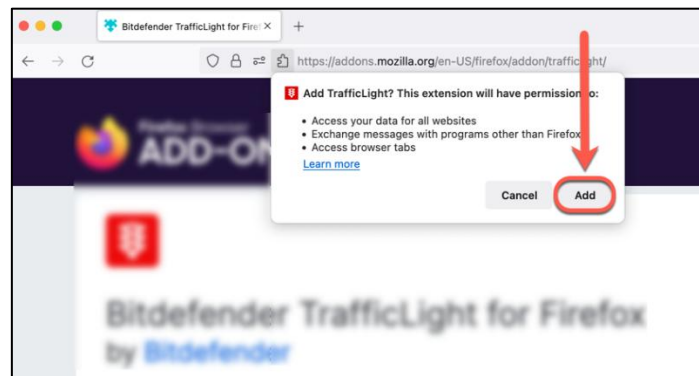
3. Next, copy the link below into the Firefox address bar and press **⌘ Enter (Return)** on your keyboard: <https://addons.mozilla.org/firefox/addon/trafficlight/>



4. After accessing the link click on **Add to Firefox** to install TrafficLight.



5. Click the **Add** button to complete the installation, then exit & reopen Mozilla Firefox.



6. As soon as the TrafficLight extension is added to Firefox, its icon (a white tick in a green circle) will appear to the right of your address bar.

After going through each of the steps outlined in this guide, if you are still unable to add Bitdefender TrafficLight to your web browser, contact our customer service team and attach the following data to your ticket:

- a [screenshot](#) of the error you see on the screen when installing TrafficLight
- a [BDProfiler log](#) (only if Bitdefender Antivirus for Mac is installed)
- details about other browser extensions & security solutions installed on your Mac and your internet connection (if a Firewall or Proxy is active, etc.)