

How to stop Advanced Threat Defense from blocking a trusted app

This article will show you how to stop Advanced Threat Defense from blocking a trusted process or application if it performs threat-like actions. Advanced Threat Defense is a Bitdefender feature that continuously monitors running processes to identify anomalies in apps behavior and correlates different suspicious behaviors to significantly improve detection. This method is different from traditional malware detection, which involves identifying malware using the virus signature database. Check out this [Bitdefender Advanced Threat Defense Overview](#) to learn more.

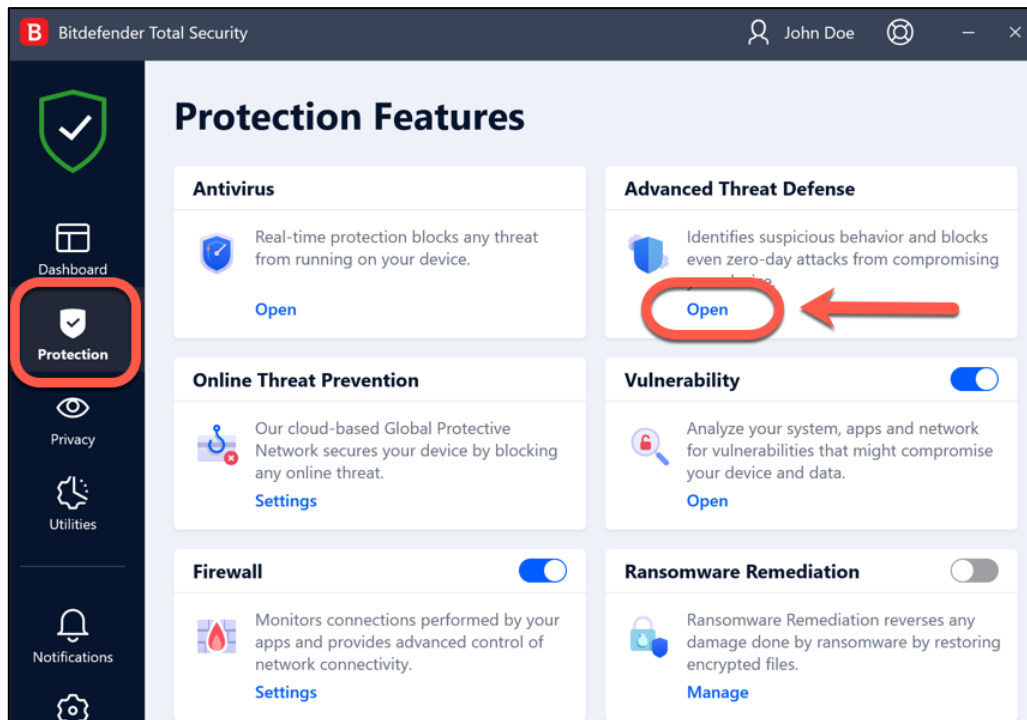
Video tutorial



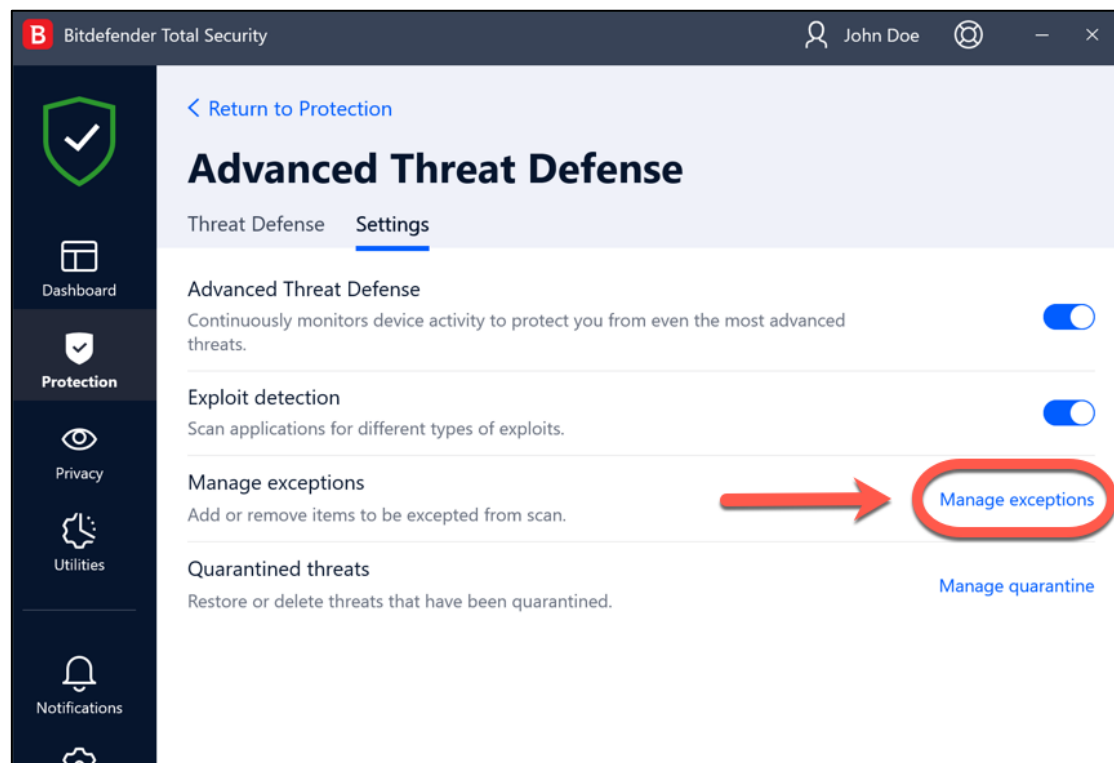
Adding an exception to Advanced Threat Defense

Follow the steps below to add an exception that will stop Advanced Threat Defense from interfering with the legitimate process of a trusted app:

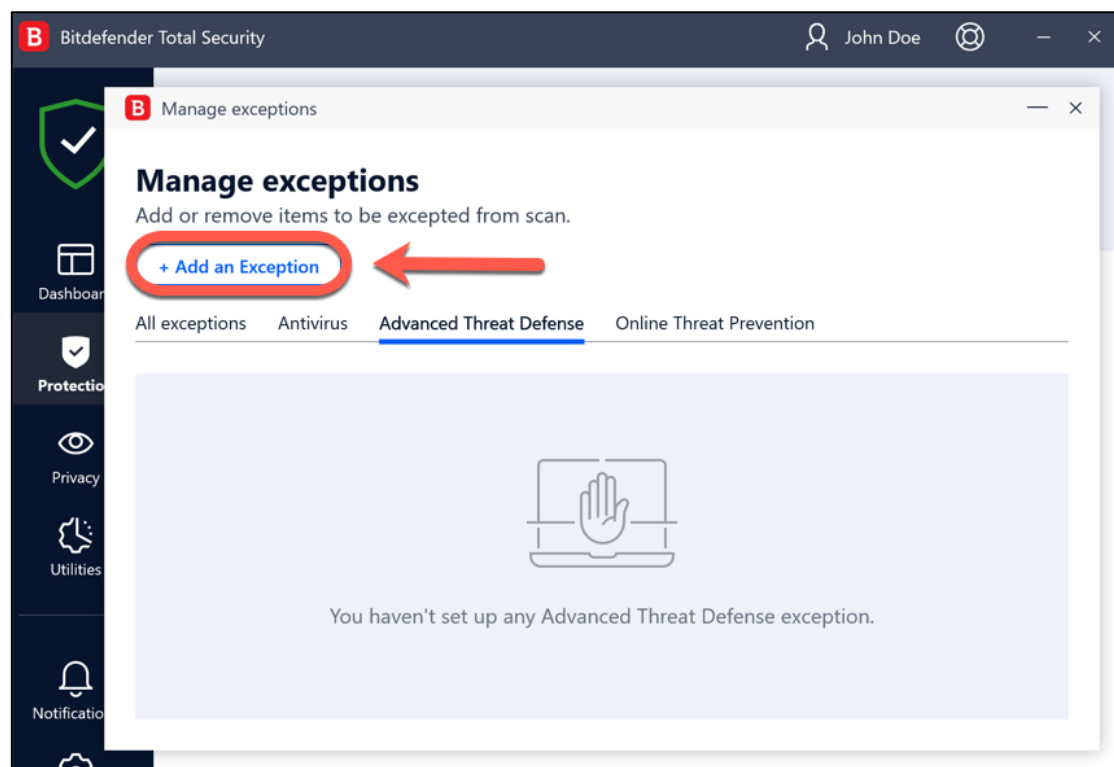
1. Click **Protection** on the navigation menu on the Bitdefender interface.
2. In the **Advanced Threat Defense** pane, click **Open**.



3. In the **Settings** tab, click **Manage exceptions**.



4. Next, click **+ Add an Exception**.



5. Now, enter the path of the process name (**.EXE file**) you want to exclude in the corresponding field.

Alternatively, you can also browse the drives of your computer to the EXE file and exclude it:

- click the magnifying glass on the right side of the Exceptions window
- follow the path to the folder where the application file is stored
- select the executable (.EXE file extension), then click the **OK** button

Important!



Only .EXE file types can be added to the exception list. The extension .exe stands for “executable”, the file that opens an app. Other file types or folders cannot be excluded as Advanced Threat Defense only monitors running .EXE processes.

6. Turn on the switch next to **Advanced Threat Defense**.

7. Finally, click **Save**. The new rule will be added to the list of Advanced Threat Defense exceptions.

To remove an exclusion, simply click the trash can icon next to it.