

How to Use Bitdefender Rescue Environment

Rescue Environment is a Bitdefender security feature designed to detect and remove persistent malware that cannot be cleaned while Windows is running. Some advanced threats can hide among legitimate system processes, making them extremely difficult to detect and remove during normal operation. [Rootkits](#), for example, are specifically designed to load before Windows starts and conceal their presence. To eliminate these threats effectively, the system must be scanned before the operating system loads – this is where Rescue Environment comes in.

① Bitdefender Rescue Environment is available only on Windows 10 and later.

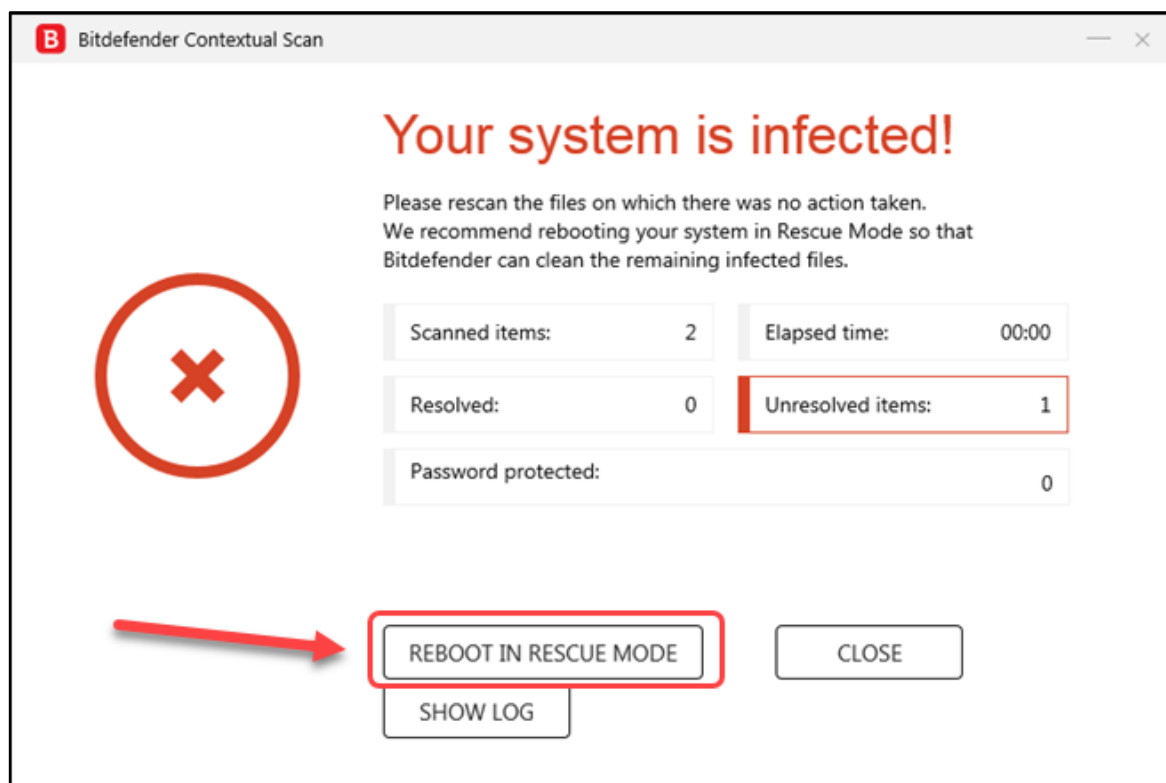
How to Enter Rescue Environment

Restart in Rescue Environment when Bitdefender detects a threat

When Bitdefender detects a cyberthreat that cannot be removed while Windows is running, it will automatically prompt you to reboot into Rescue Environment.

1. At the end of the [Bitdefender scan](#), click Reboot in Rescue Environment.
2. Your computer will restart automatically.
3. Bitdefender will load Rescue Environment and begin scanning your system.
4. Once the scan is complete, detected threats will be removed automatically.

This is the easiest and most common way to use Rescue Environment.

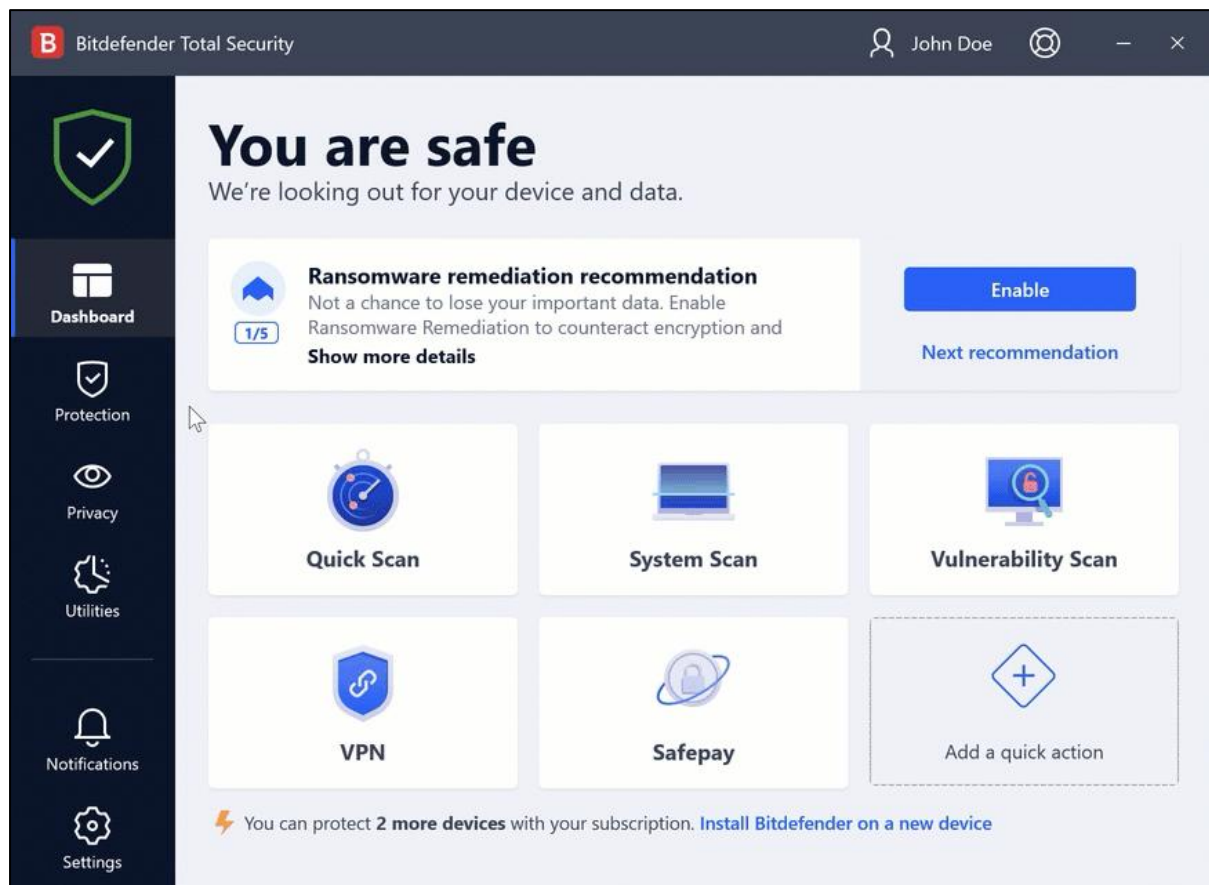


Open Rescue Environment from Bitdefender settings

You can also start Rescue Environment directly from the Bitdefender interface.

1. Open Bitdefender and go to Protection on the left-hand menu.
2. In the Antivirus section, click Open.
3. Go to the Scans tab.
4. Click Open next to Rescue Environment.
5. Confirm by selecting Restart. Your computer will restart directly into Rescue Environment.

The scan will start automatically. If any threats are found, follow the on-screen instructions to remove them.

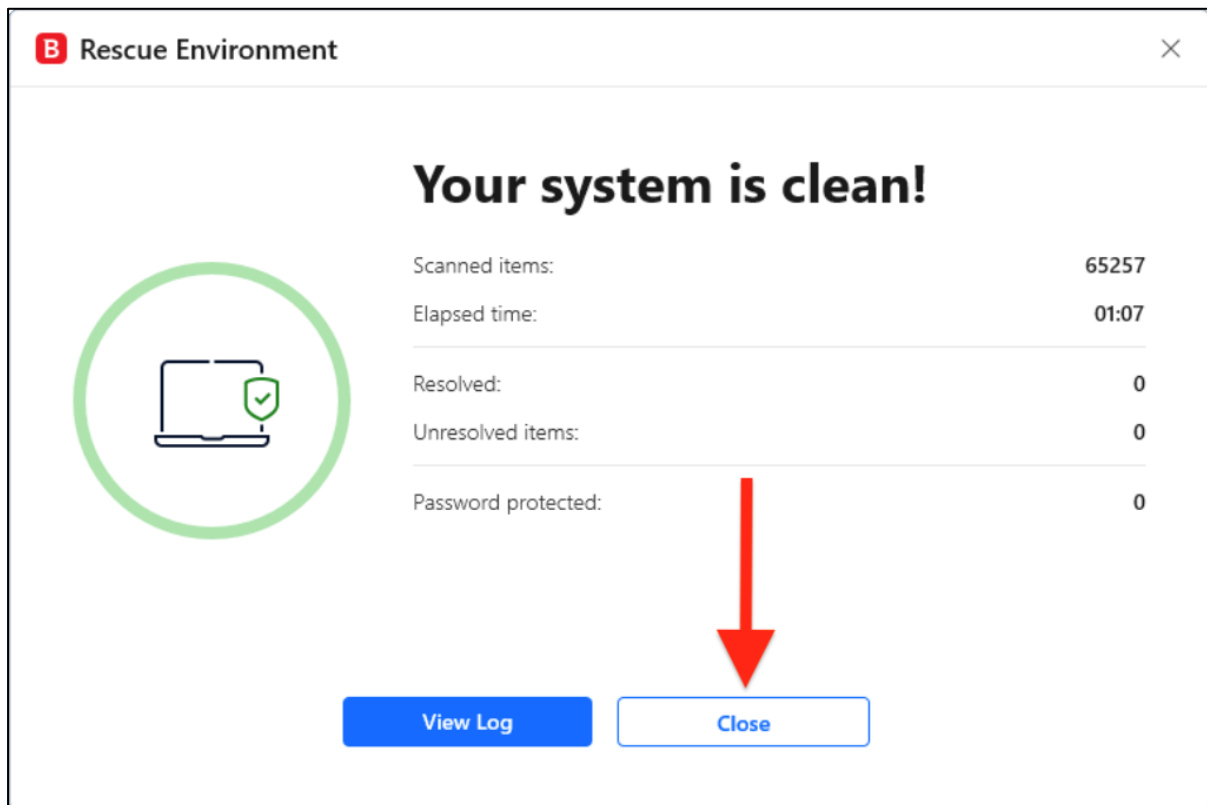


How to Exit Rescue Environment

There are two simple ways to exit Bitdefender Rescue Environment and return to Windows:

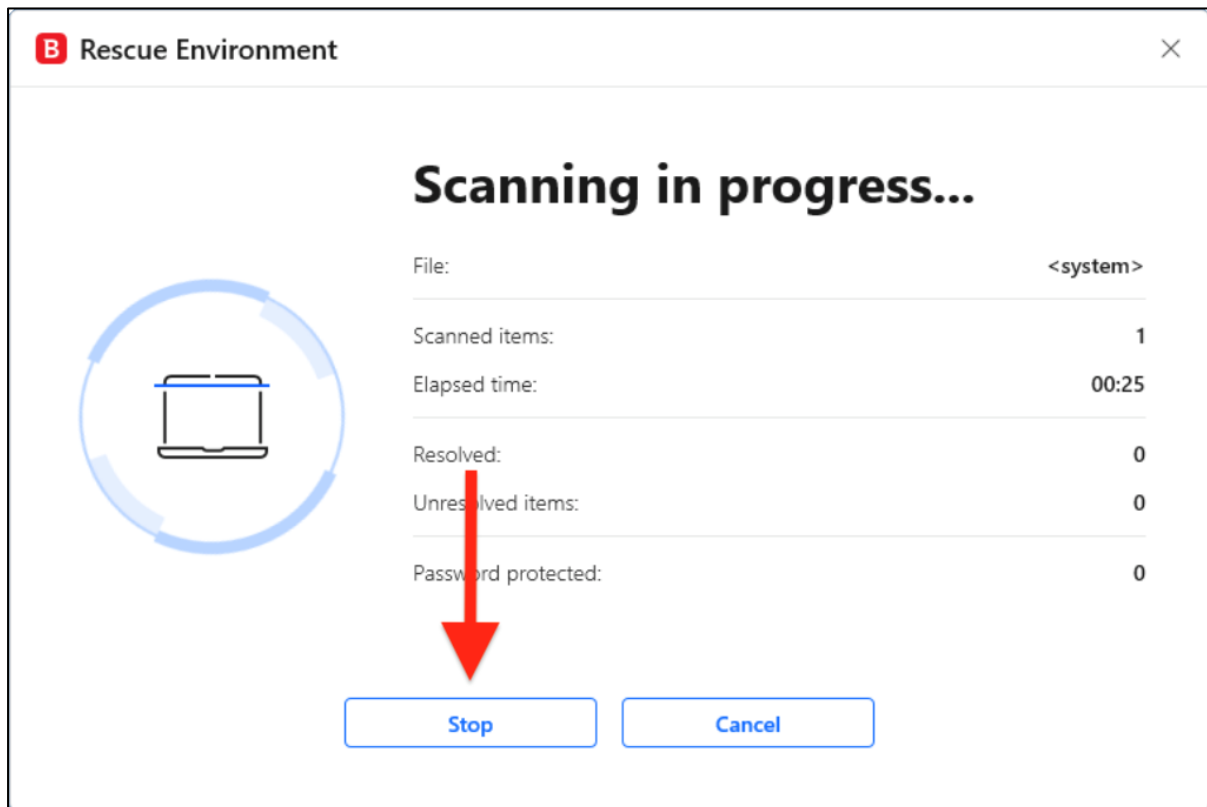
After the Rescue Environment scan completes

1. Click the Close button on the scan results screen.
2. Your computer will restart and boot normally into Windows.



Stop the Rescue Environment scan

1. Stop the Rescue Environment scan at any time.
2. Click Yes to confirm.
3. Once Rescue Environment scan canceled, click the Close button.
4. The computer will automatically restart and load Windows.



Using Bitdefender Rescue Environment helps safely remove resilient and hard-to-detect Windows malware, restoring your system's security.