

How to Temporarily Disable Bitdefender on Windows

This guide will show you how to temporarily disable all protection features in Bitdefender (Total Security, Internet Security, Antivirus Plus) for troubleshooting purposes. Remember to re-enable the features afterward.

Note: If your Bitdefender product doesn't include certain features, only disable the ones available.

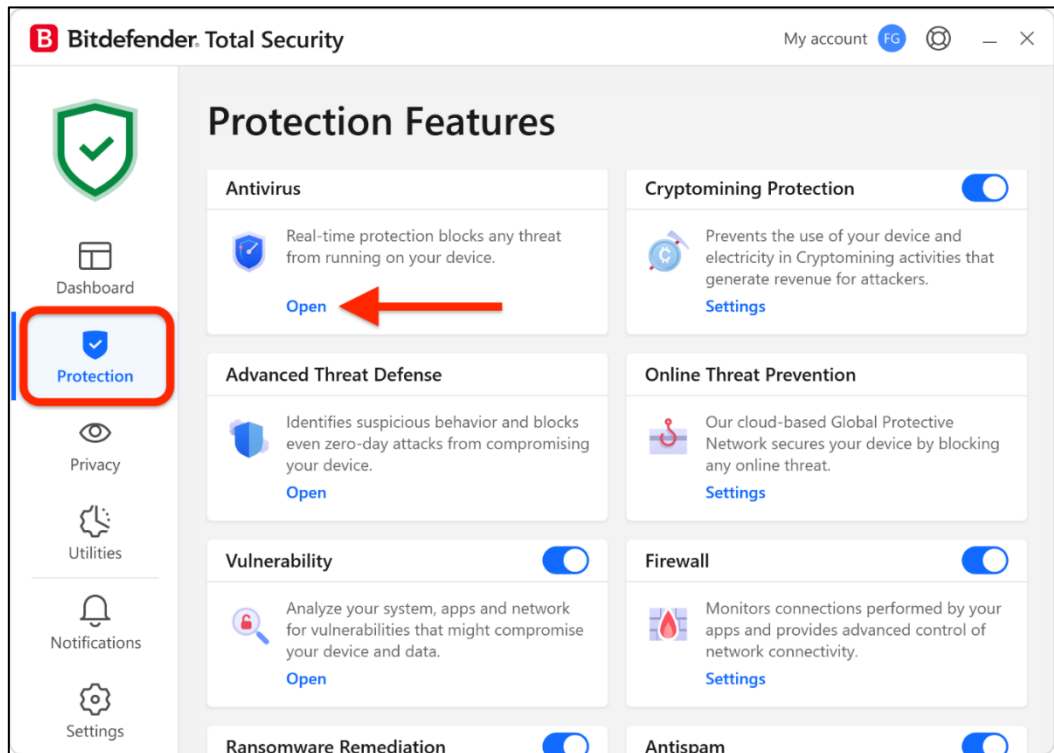
Video tutorial

Watch our video tutorial on disabling Bitdefender or follow the step-by-step instructions below.



1. Antivirus

- Open Bitdefender and click on **Protection** on the left side menu.
- In the **Antivirus** panel, click **Open**.



- Go to the **Advanced** tab and turn off **Bitdefender Shield**.
- Choose to disable it **Permanently** or **Until system restart** and press **OK**.
- Go to the **Settings** tab and turn off the following:
 - Scan CD & DVD
 - Scan flash drives
 - Scan mapped network drives

2. Advanced Threat Defense

- In the Advanced Threat Defense panel, click **Open**.
- In the **Settings** tab, turn off **Advanced Threat Defense**.

3. Online Threat Prevention

- In the Online Threat Prevention panel, click **Settings**.
- Turn off the following:
 - Web Protection
 - Search Advisor
 - Encrypted web scan
 - Fraud protection
 - Phishing protection
 - Network Protection
 - Email Protection (select **Don't scan emails**)

4. Firewall

- Turn off the **Firewall** switch.

5. Antispam

- Turn off the **Antispam** switch.

6. Vulnerability

- Turn off the **Vulnerability** switch.

7. Cryptomining Protection

- Turn off the **Cryptomining Protection** switch.

8. Ransomware Remediation

- Turn off the **Ransomware Remediation** switch.

You've now disabled all Bitdefender features. Re-enable features one at a time to find out which one may be the culprit.