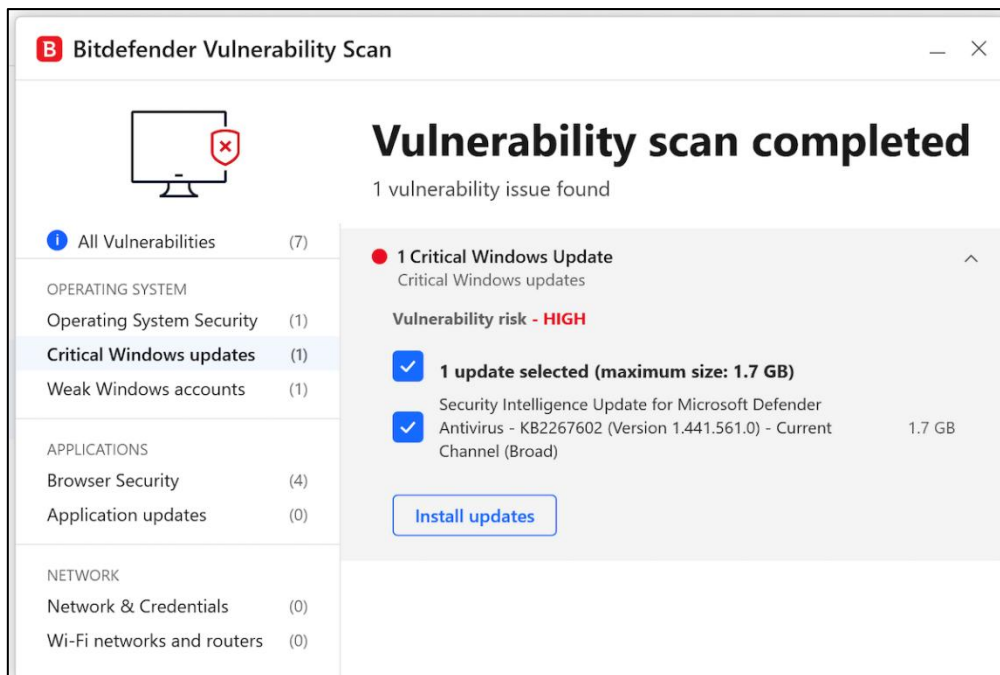


Fix: Vulnerability Scan Can't Install Windows Updates



The Bitdefender Vulnerability Scan feature checks your computer for security vulnerabilities and can attempt to install available Windows updates. If Vulnerability Scan keeps showing a critical Windows update but cannot install it automatically, the issue is usually related to Windows Update. This guide explains why this happens and how to resolve it.

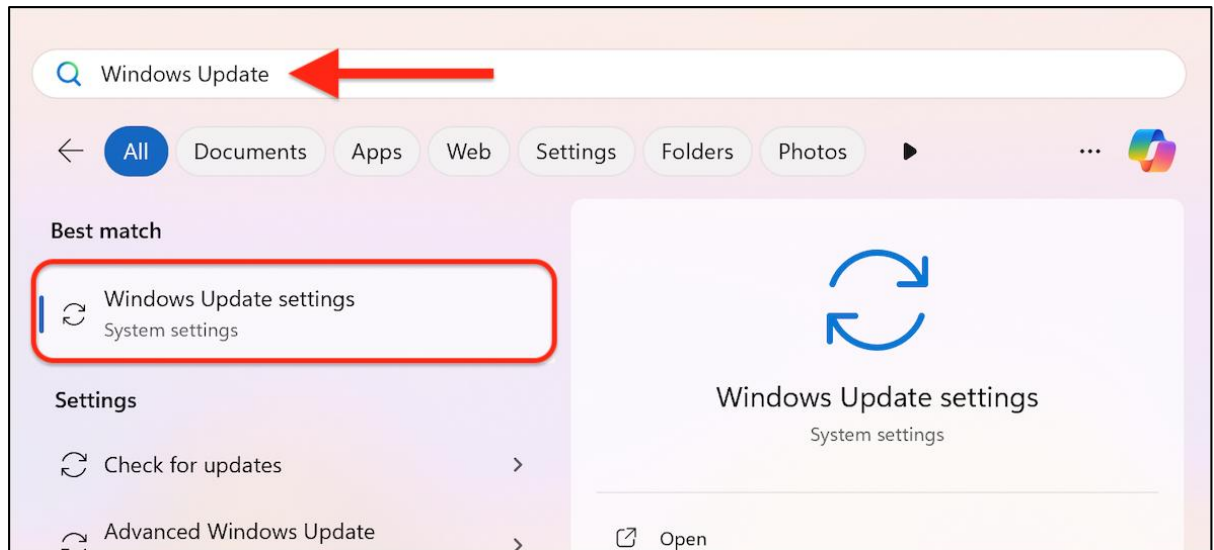
Why Vulnerability Scan Can't Install Certain Windows Updates

Vulnerability Scan relies on Windows Update services to download and install system patches. If Windows cannot install updates on its own, Bitdefender will not be able to complete the process either. Common causes include Windows Update errors or corrupted update components, group policy or registry restrictions.

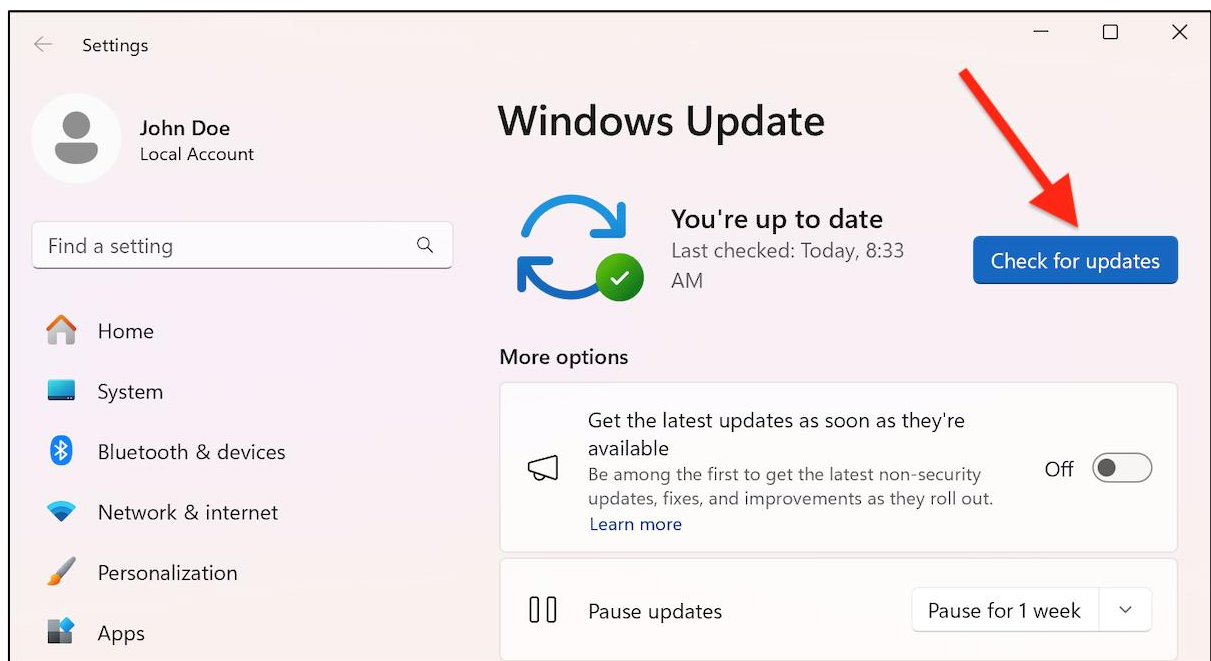
How to Fix it

1. Manually Check for Windows Updates

- Click the Start menu and type "Windows Update".
- Open "Windows Update settings".



- Click “Check for updates” and follow the on-screen instructions to install all available updates.



If Windows installs the updates successfully, return to Bitdefender and run a new Vulnerability Scan to confirm everything is resolved.

2. Run the Windows Update Troubleshooter

If Windows Update fails or becomes unresponsive:

- Open the Windows Update Troubleshooter from Microsoft: <http://support.microsoft.com/kb/971058>
- Download the version that matches your Windows edition.
- Run the tool and follow the prompts to repair Windows update issues.

3. Repair Windows Update Corruption

If the issue continues, your system may have corrupted update files.

- Use Microsoft's repair tools by following the instructions in this article: <https://support.microsoft.com/help/947821/>

These tools scan and fix issues that prevent Windows from installing updates correctly.

4. Re-run the Bitdefender Vulnerability Scan

After completing the steps above, open Bitdefender again and run a new [Vulnerability Scan](#).

The Windows update should no longer appear.

If the issue persists after following the steps above, please contact [Microsoft Support](#) for further assistance. They can provide additional diagnostic tools and guidance specific to Windows Update problems.