

How Do I Change My Bitdefender Central Email Address?

You can change the email address associated with your [Bitdefender Central account](#) yourself at any time. You might need to change the email address of your Bitdefender Central account if you're switching to a new email provider, if you have a new email address, to separate work and personal email accounts, etc. Additionally, updating your email ensures you receive important communications and security updates from Bitdefender.

Before you change your email address, please keep in mind the following:

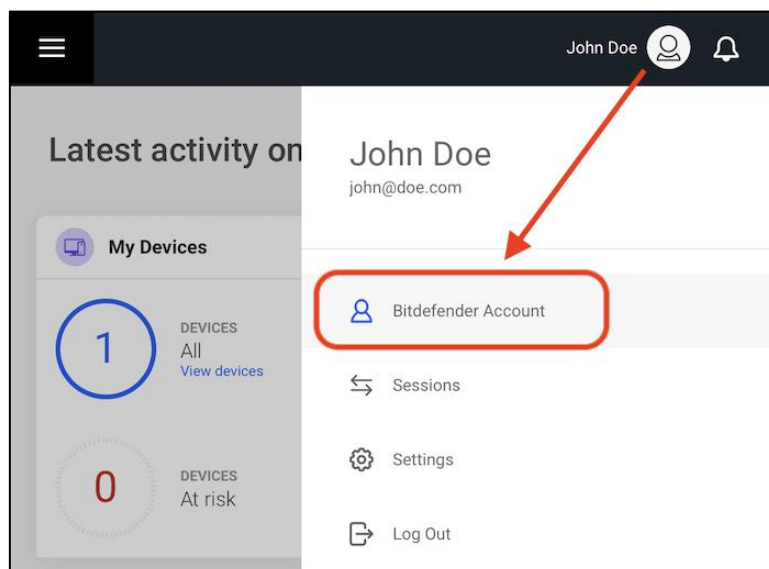
- **Unused email:** The new email address must not be associated with another Bitdefender Central account to avoid conflicts. Otherwise, an error message will appear: "An account with this email already exists!"
- **Real email:** You cannot change your email address to a fictitious email. The process requires you to confirm the new email address via a link sent to it.
- **Subscription transfer:** Changing your Bitdefender Central account email address will transfer all existing subscriptions and services to the new account. All your active subscriptions will be linked to the new email address once the change is completed.

Step 1: Sign in to Bitdefender Central

- Go to the Bitdefender Central website <https://central.bitdefender.com/>
- Enter your current email address and password to sign in to your Bitdefender Central account.

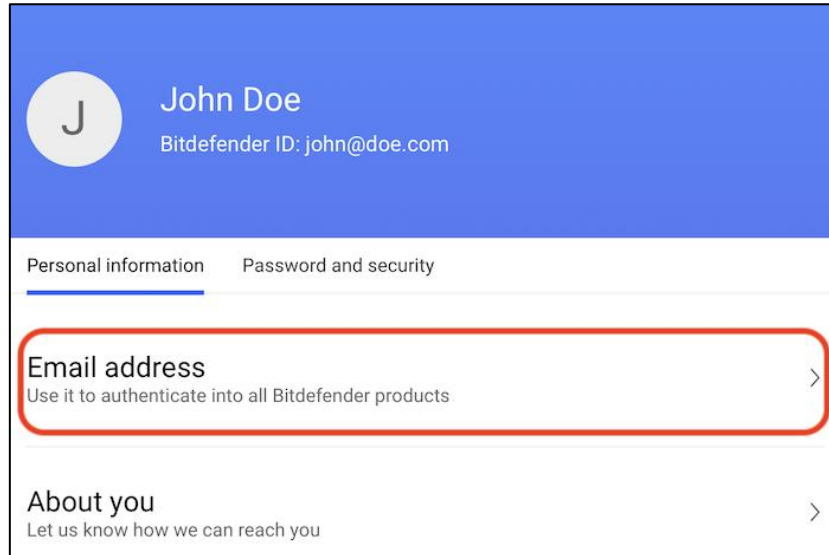
Step 2: Access Bitdefender Account

- Once logged in, click on your username or profile icon located in the upper right corner of the page.
- Select "Bitdefender Account" in the menu. The Bitdefender Account page will open in a new tab



Step 3: Access Personal information

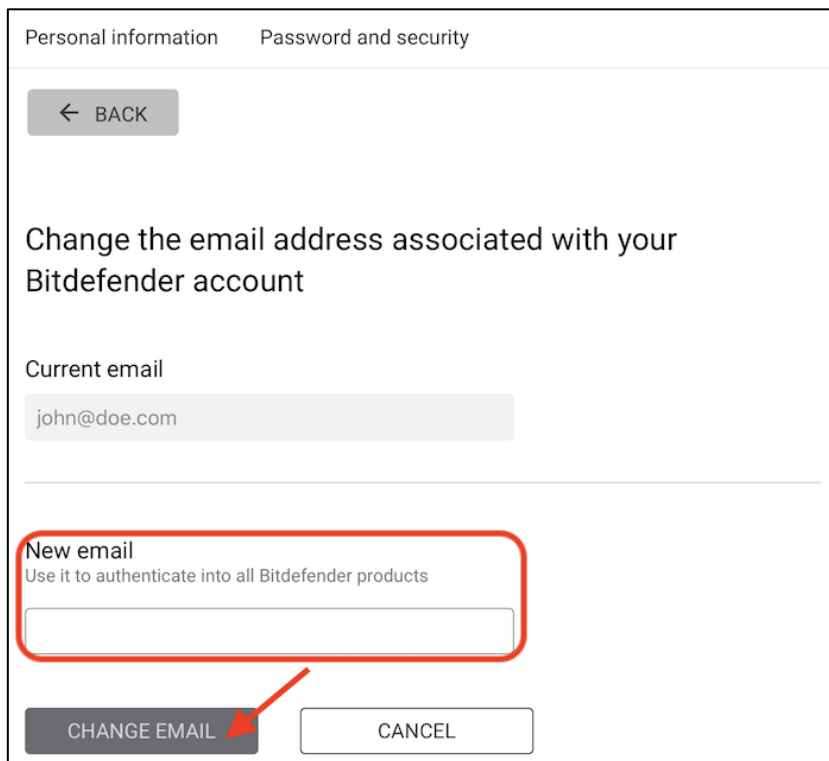
- In the “Personal information” tab, click on the “Email address” section.



The screenshot shows the Bitdefender account management interface. At the top, there's a blue header with a profile icon (a circle with the letter 'J'), the name 'John Doe', and the Bitdefender ID 'john@doe.com'. Below the header, there are two tabs: 'Personal information' (which is selected and underlined) and 'Password and security'. Under the 'Personal information' tab, there are two sections: 'Email address' and 'About you'. The 'Email address' section is highlighted with a red rounded rectangle. It contains the text 'Email address' and a subtext 'Use it to authenticate into all Bitdefender products'. To the right of the text is a right-pointing chevron. Below the 'Email address' section is the 'About you' section, which also has a right-pointing chevron.

Step 4: Change Email Address

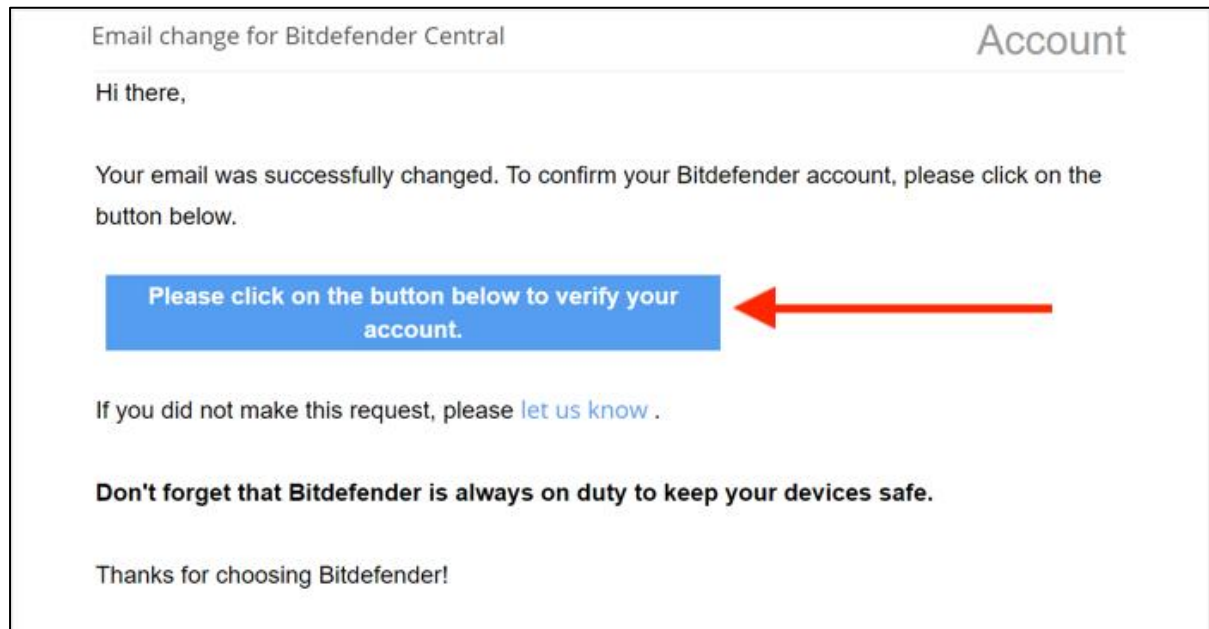
- Input your new email address in the “New email” field.
- Click on the CHANGE EMAIL button.



The screenshot shows the 'Change email address' screen in the Bitdefender account management interface. At the top, there are two tabs: 'Personal information' (selected) and 'Password and security'. Below the tabs, there's a '← BACK' button. The main heading is 'Change the email address associated with your Bitdefender account'. Below this, there's a 'Current email' section with a text field containing 'john@doe.com'. Below the 'Current email' section is the 'New email' section, which is highlighted with a red rounded rectangle. It contains a text field for entering a new email address and a subtext 'Use it to authenticate into all Bitdefender products'. At the bottom of the screen, there are two buttons: 'CHANGE EMAIL' (highlighted with a red arrow) and 'CANCEL'.

Step 5: Confirm New Email Address

- Bitdefender will send a confirmation link to the new email address you entered.
- Open the email from Bitdefender and click on the confirmation button to verify your new email address.



It's that simple to change your Bitdefender Central email address!