

How to Delete Your Bitdefender Central Account

You can delete your Bitdefender Central account at any time. Before proceeding, please review the following important information.

Important Before You Delete Your Account

- You can use the same email address to create a new Bitdefender account after deletion.
- Deleting your account removes all associated Bitdefender products and services.
- Any active Bitdefender subscriptions cannot be restored if you later create a new account.
- If the email address used for your Bitdefender Central account is the same email used to purchase your Bitdefender subscription(s), deleting the account will also stop upcoming [auto-renewal](#) charges.

Steps to Delete Your Bitdefender Central Account

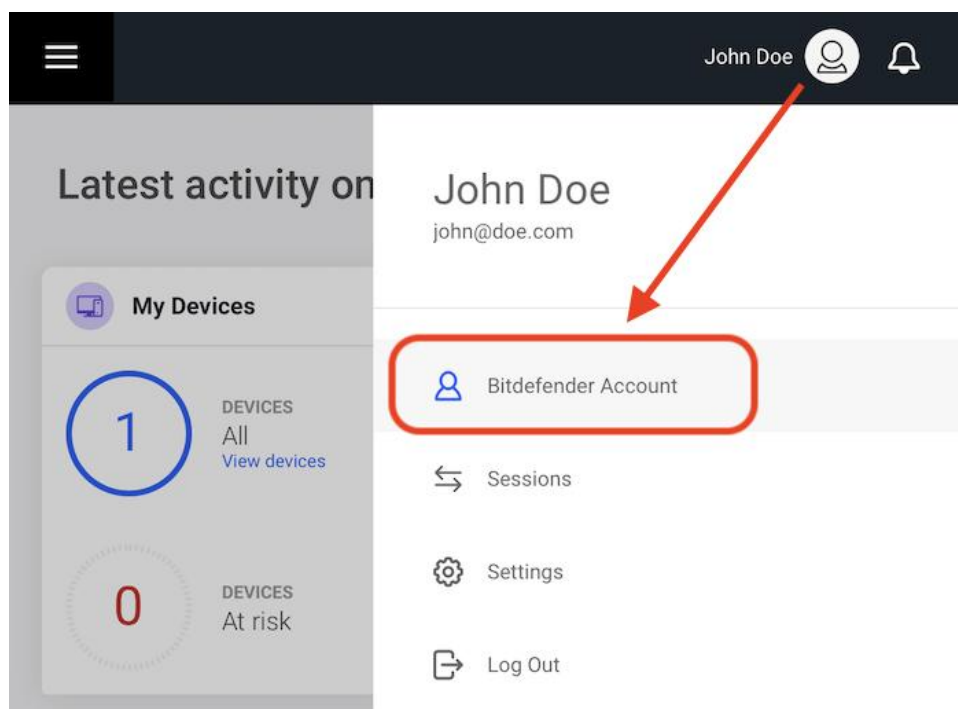
Step 1: Sign In to Bitdefender Central

1. Go to the Bitdefender Central website <https://central.bitdefender.com/>
2. Sign in to the Bitdefender Central account you wish to delete.

Step 2: Open Account Settings

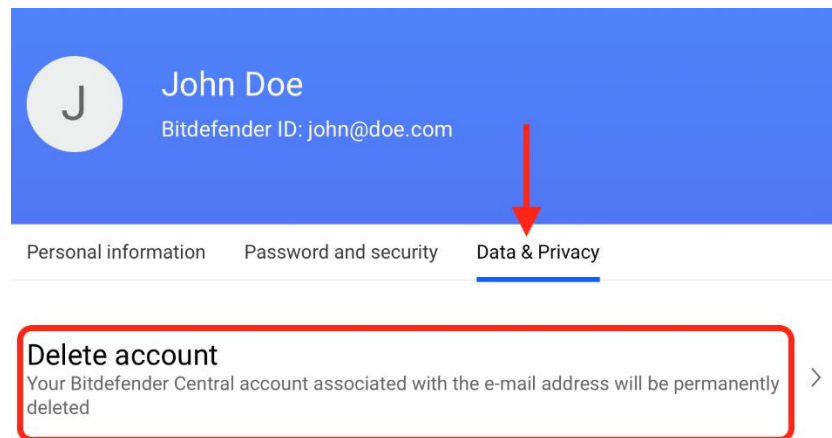
1. After signing in, click your username or profile icon in the upper-right corner of the page.
2. Click on **Bitdefender Account** from the menu.

The Bitdefender Account page will open in a new browser tab.



Step 3: Go to Data & Privacy

1. In the account page, open the **Data & Privacy** tab.
2. Click the **Delete account** tab.



Step 4: Select a Reason

1. Select a reason for deleting your account from the list provided.
2. Then click **Continue**.

John Doe, we're sorry to see you go

If you delete your account you will lose the protection for your devices and all additional features of your current plan.

Keep in mind that:

- ⊘ All the devices linked with this account will be left unprotected.
- ⊘ You'll lose your current Bitdefender subscription without the option to re-activate it.
- ⊘ All settings saved in your Bitdefender Account such as threats detected and Profiles settings will be deleted.
- ⊘ You'll lose your Bitdefender VPN traffic.

[View your Bitdefender Subscriptions](#)

Tell us why you're deleting your account:

- ☐ I no longer use Bitdefender
- ☐ I have switched to an alternative product
- ☐ I have a Bitdefender Subscription active on another account
- ☐ The subscription is not compatible with my devices
- ☐ I have switched to a Bitdefender Business product
- ☐ Other

Enter a short description of the issue you are encountering

CONTINUE

CANCEL

Step 5: Confirm the Deletion

1. Enter your Bitdefender Central account password to confirm the action.
2. Click **Delete account**.

Are you sure you want to delete your account?

Your Bitdefender Central account associated with the e-mail address (john@doe.com) will be permanently deleted

For security reasons, please confirm your password.



DELETE ACCOUNT

CANCEL

Your Bitdefender Central account is now permanently deleted.

Bitdefender[®]Account

We've deleted your account

We've deleted your account. If you need further assistance contact our support team.

You will be automatically redirected to [Bitdefender Central](#) in 20 seconds