

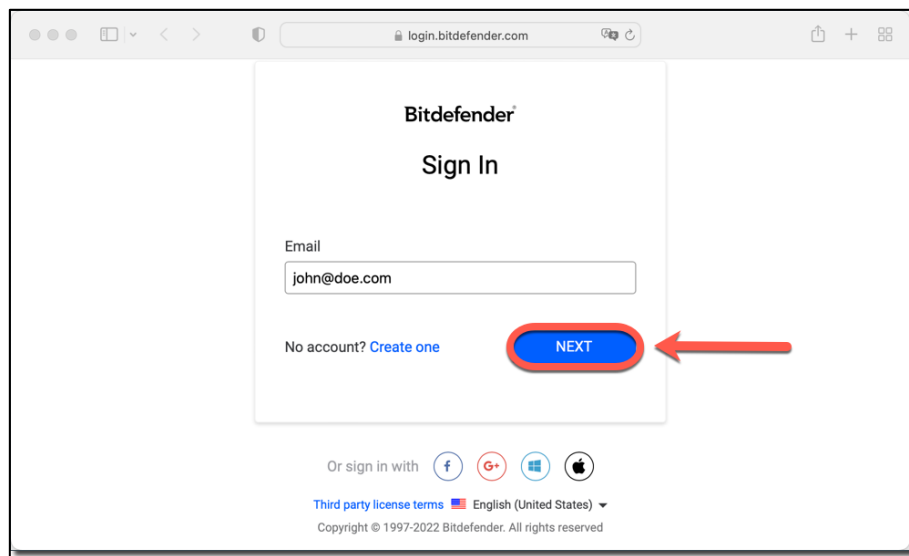
How to reset or change your Bitdefender Central account password

This article helps you change or reset your Bitdefender Central account password. Whether you don't remember the password set for the Central account or simply want to modify your current password for security reasons, you can follow the steps below.

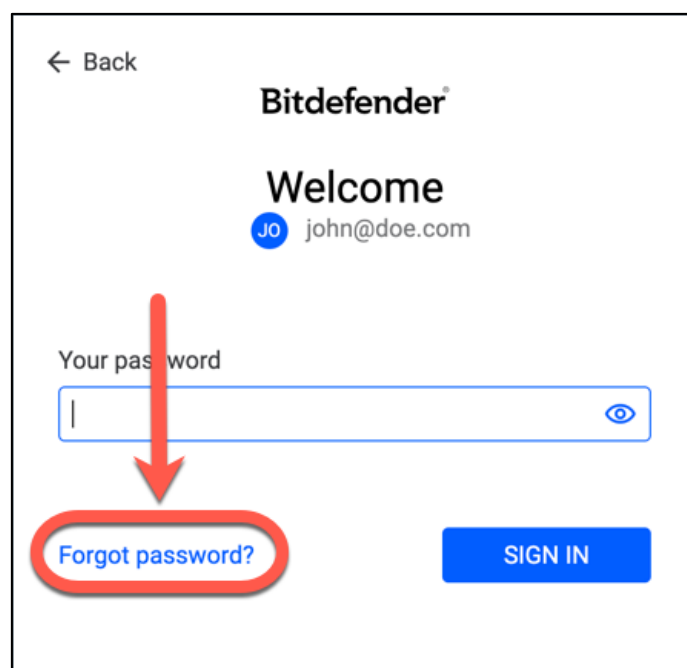
Reset a forgotten password

If you forgot the password and can't access your Bitdefender Central account anymore:

1. Go to <http://central.bitdefender.com> and click on **SIGN IN**.
2. Enter the e-mail associated with your Central account, then press **NEXT**.



3. Next, when you are asked for your password, click instead on the **Forgot password** option.



4. Enter your e-mail address and press **NEXT**. You will receive an email with instructions on how to reset your password in a few minutes.
5. Enter the security code received via email and press **NEXT** or click **Change Password** in the e-mail.

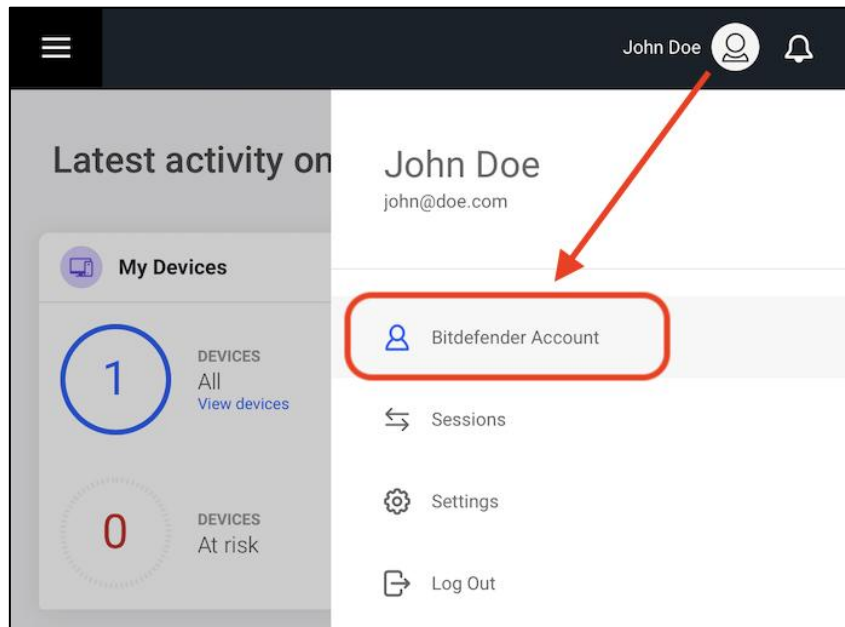
① **Note:** For security reasons, the code & the reset link will expire in 5 days. The security code will be invalidated if it's incorrectly entered five times. In such a case, please repeat steps 1-3. You will receive a new code via e-mail.

6. Choose a new password and press **SAVE**.
7. Go **BACK TO SIGN IN** screen. Now you can log in with your new password.

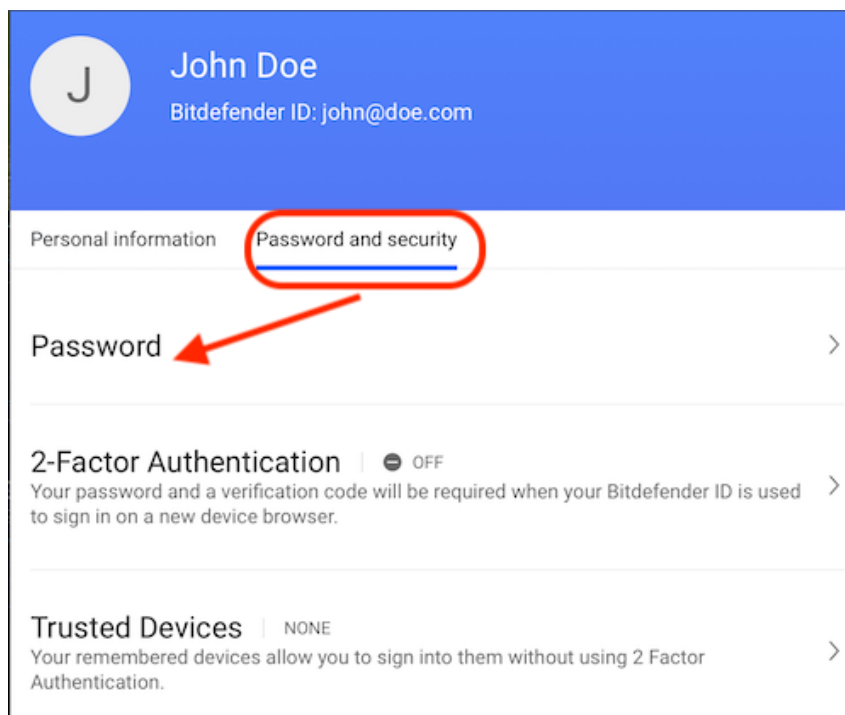
Change your password

If you know your current Bitdefender Central password and just want to alter it:

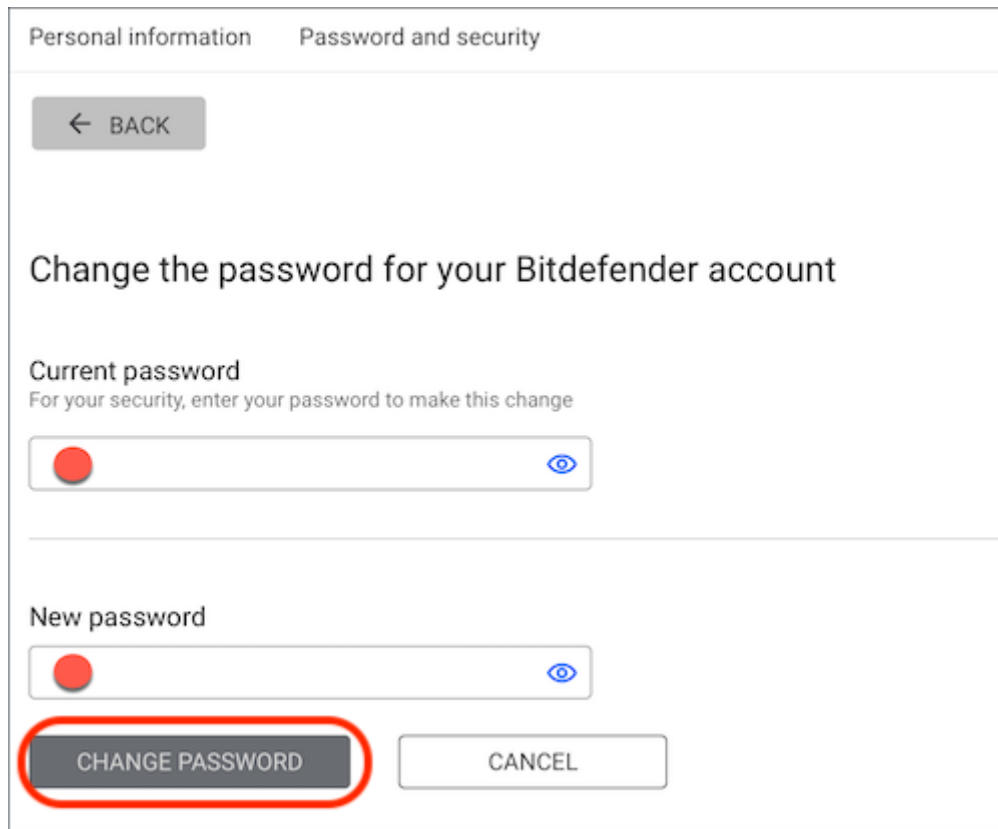
1. Go to <http://central.bitdefender.com> and sign in.
2. Click the user icon  in the upper right-hand corner of the page and select **Bitdefender Account**. The option will open in a new tab.



3. Click the **Password and security** tab, then choose **Password**.



4. Enter your current password in the **Current password** field. Then enter a new password in the **new password** field.



The screenshot shows a web interface for changing a Bitdefender account password. At the top, there are two tabs: 'Personal information' and 'Password and security', with the latter being selected. Below the tabs is a '← BACK' button. The main heading is 'Change the password for your Bitdefender account'. Under this heading, there are two password input fields. The first is labeled 'Current password' with a subtext 'For your security, enter your password to make this change'. The second is labeled 'New password'. Both fields have a red dot on the left and a blue eye icon on the right. At the bottom, there are two buttons: 'CHANGE PASSWORD' (highlighted with a red rounded rectangle) and 'CANCEL'.

5. Click on **CHANGE PASSWORD**. Next time you log in, you'll be able to use your new Central password.

Congratulations, you have successfully reset your Bitdefender Central account password!