

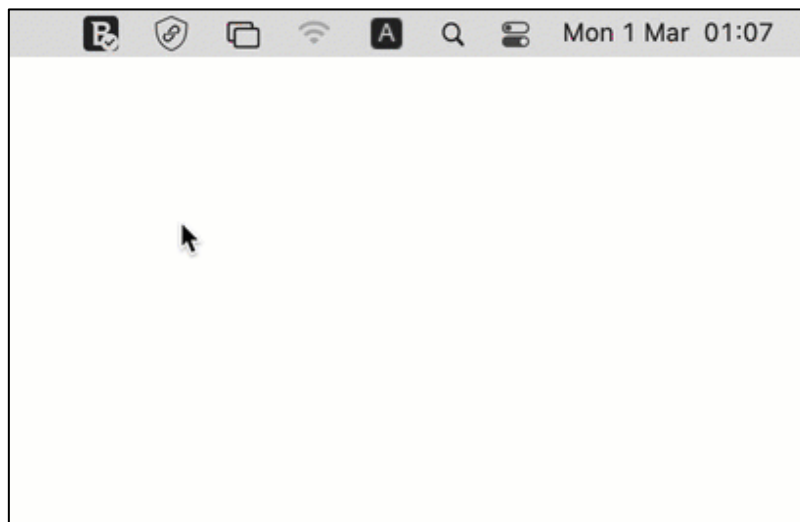
How to scan a Mac for viruses with Bitdefender Antivirus for Mac and export the scan log

This article guides you stepwise to scan a Mac for malware using Bitdefender Antivirus for Mac and to retrieve the scan log once the scan is complete.

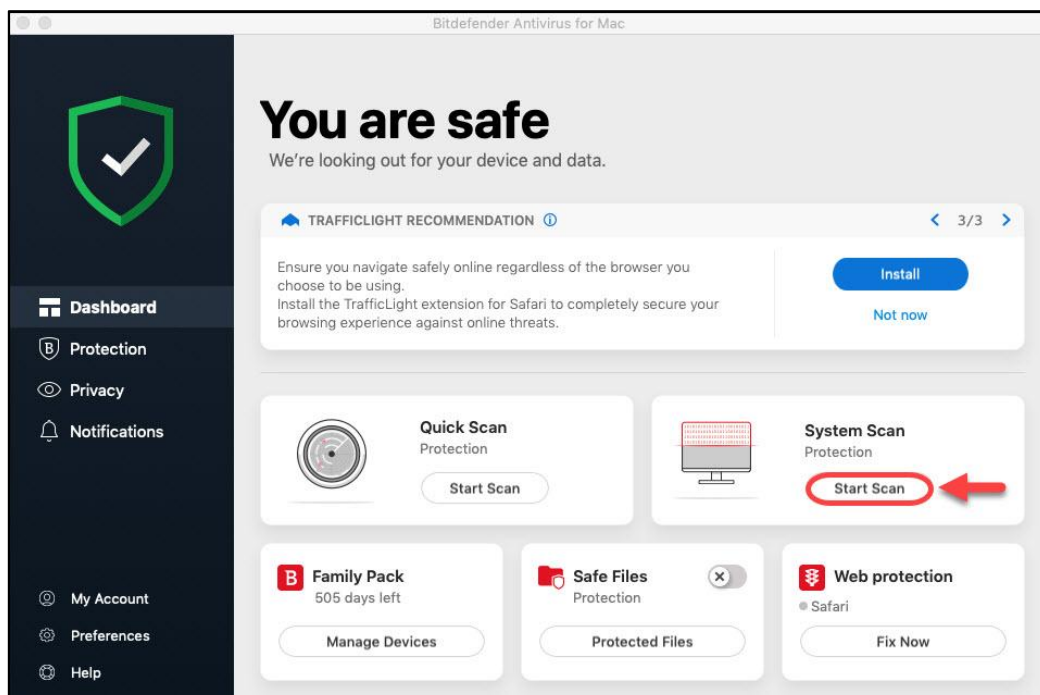
Scan a Mac with Bitdefender Antivirus for Mac

To scan a Mac with Bitdefender Antivirus for Mac:

1. Start by bringing up Bitdefender Antivirus for Mac. To open the Bitdefender Antivirus for Mac app:
 - Click the **B** icon from the menu bar at the top right of the screen.
 - Select the **Open main window** option from the menu.

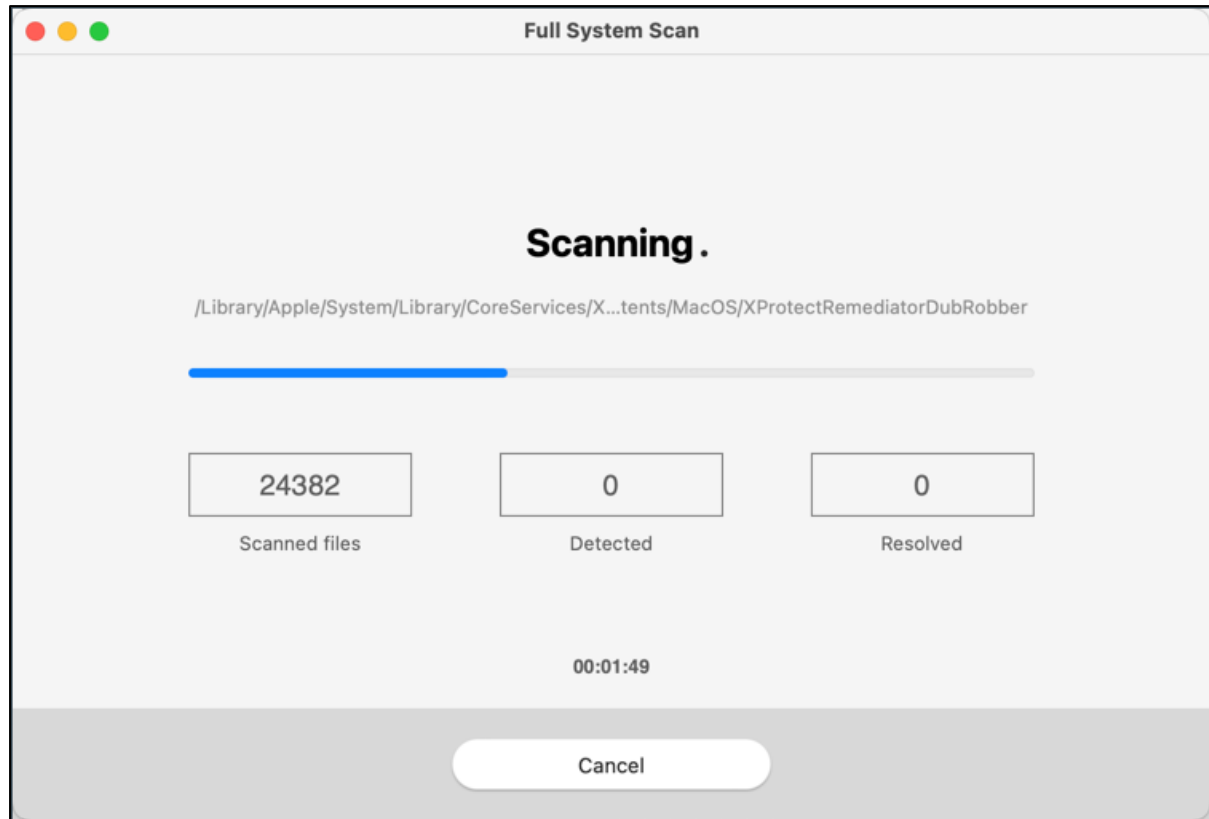


2. In the **System Scan** pane, click the **Start Scan** button.



3. Bitdefender Antivirus for Mac will first make sure that the antivirus signatures are up to date. Then it will begin a comprehensive check for threats of your entire system. All connected mounts will be scanned too.

The scan will detect and remove any infected items from your Mac.



Scan in progress – Depending on the disk space, a System Scan may take up to an hour or more.

① **Note:** If at the end of the scan there are files that could not be disinfected by Bitdefender Antivirus for Mac, follow the steps described in this article – [The scan log indicates there are unresolved items. How do I remove them?](#)

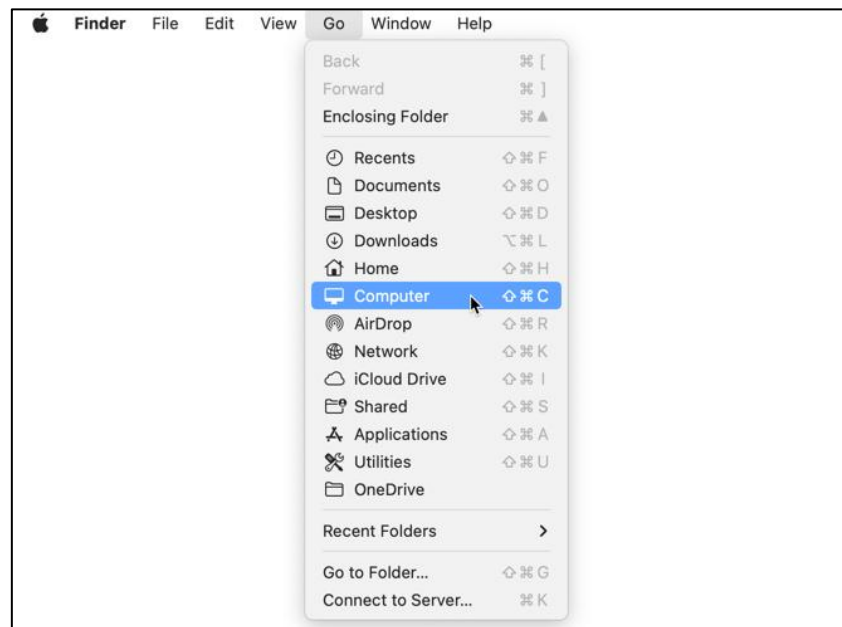
Export the Scan log

Once the System Scan is complete, follow these steps to export your Bitdefender scan log:

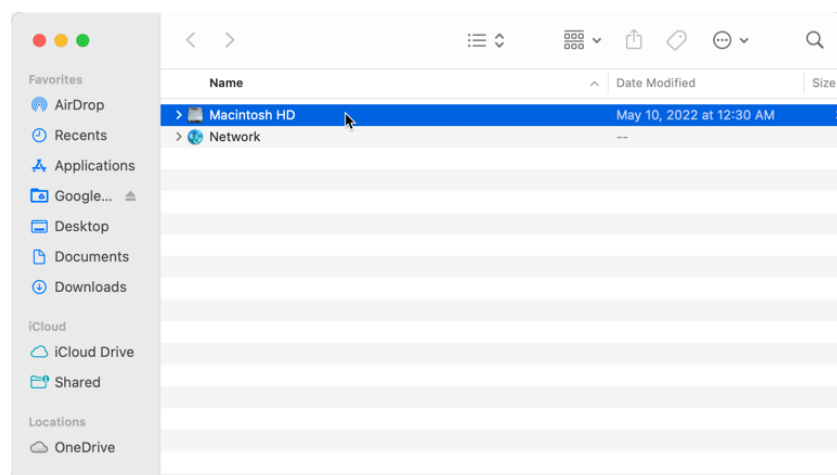
1. Go to **Finder** by clicking on your desktop. Or click on Finder at the bottom left of the Dock (Finder is the icon that looks like a blue square with a smiley face).



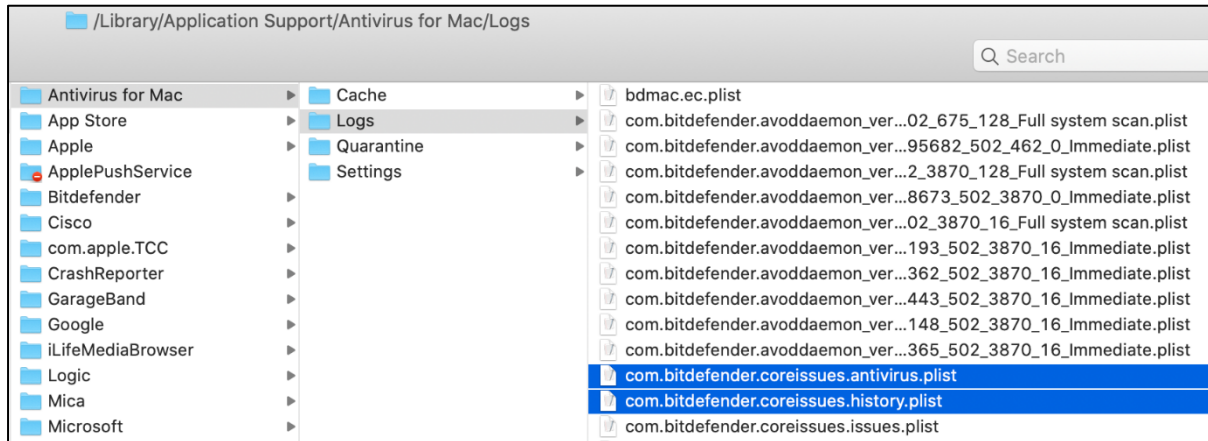
2. After that, click on **Go** at the top left of the screen on the menu bar and select **Computer** in the menu.



3. In the window that appears on the screen, double-click on **Macintosh HD**.



4. Next, double click to open the **library** folder > **Application Support** > **Antivirus for Mac** > **Logs**
5. Look for these two files inside the Logs folder – they contain your Bitdefender Antivirus for Mac scan logs:
 - **com.bitdefender.coreissues.antivirus.plist**
 - **com.bitdefender.coreissues.history.plist**



If the scan logs were requested by the Bitdefender support team, attach both files to your support ticket for further troubleshooting.

① **Note:** The above steps only apply to **Bitdefender Antivirus for Mac**. If you are using Bitdefender Virus Scanner, please check this article instead – [How to export the scan log of Bitdefender Virus Scanner](#).